



IMAGINE WORKING FOR A COMPANY THAT KEEPS THE WORLD IN MOTION.
JOIN OUR OPERATIONAL DEPARTMENT!

We are recruiting:

Customs Specialist CS Agent

Otopeni

Responsibilities:

- To answer to general inquiries about company and customs services by telephone in a professional manner.
- To establish and maintain excellent relationship with customers in order to ensure that the best quality service is offered.
- To deal courteously with customer queries and complaints about the clearance process.
- To provide telephone trace requests related to clearance activities from customers and other DHL stations.
- To promote a high sales initiative related to clearance process in order to increase country business acquisition.
- To provide accurate information regarding export and import clearance procedures.

Requirements:

- Excellent communication skills
- Very good Customer Orientation
- Ability to work under pressure
- Very good level of English
- Good PC skills

If you are interested in this position, please
send your CV to the following email address:

ro_application@dhl.com



CONNECTING PEOPLE. IMPROVING LIVES.